

	Starter	Core	Advanced
Managed Legal IT			
IT Manager / Account Manager	Technical AM (Pool)	IT Manager (Assigned)	IT Manager (Assigned)
Unlimited Help Desk	✓	✓	✓
Legal Software Support (See SLA for Details)	✓	✓	✓
Hardware & Network Support	✓	✓	✓
Technology Procurement	✓	✓	✓
Cloud Print Server (Print from Anywhere)	✓	✓	✓
Boots-on-the-Ground IT Support	✓ Available Based on Location		
Cloud Services			
Legal-Centric Cloud Storage	LX Starter or SharePoint	LX Starter or SharePoint	LX Starter or SharePoint
Microsoft 365 Subscription + Support	Business Standard	Business Premium	Business Premium
Cloud-based Phone System (Hosted PBX)	Coming Soon	Coming Soon	Coming Soon
Security & Compliance			
M365 Account Backup (Email, SharePoint Data)	✓	✓	✓
Managed Desktop/Laptop Security	✓	✓	✓
Managed Endpoint Detection & Response (EDR)	✓	✓	✓
Network & Endpoint Monitoring & Alerting	✓	✓	✓
Identity Threat Detection & Response (M365)	✓	✓	✓
Enhanced Spam Filtering / Phishing Filtering	✓	✓	✓
On-Demand Security Awareness Training (Add-On)	✓	✓	✓
Entra ID (SSO Support & Conditional Access Policies)	-	✓	✓
Compliant Email Archive (For Searchability & Compliance)	-	✓	✓
Intune Mobile Device Management (MDM)	-	✓	✓
Windows Defender for Business	-	✓	✓
DNS Protection/Web Filtering	-	✓	✓
URL Protection	-	✓	✓
Security/Compliance Form Support	-	✓	✓
Email Encryption	-	-	✓
Secure Web Browsing (Virtual Sandbox)	-	-	✓
Security Information and Event Mgmt (SIEM)	-	-	✓
Active Vulnerability Mgmt (PCs, Network)	-	-	✓
DMARC – Enhanced Email Deliverability	Add to Plan	Add to Plan	✓ Included